

F&Q

- [How can I place the order online?](#)

Ordering your favorite food items through www.seewans.com is very easy. All you have to do is just click on the items that you want and click on buy. You will be taken to a secure payment gateway where you can pay either through credit card, debit card or net banking and that's it.

We'll get your order delivered to your doorstep within the time mentioned in the site.

- [I need to cancel or change my order! How can I do this?](#)

Please give us a call as soon as possible; before your order is dispatched and we will have it cancelled, however if the order has been dispatched then we wouldn't be able to cancel the same.

- [Do you accept Cash on Delivery?](#)

No, as of now we don't have the option of cash on delivery but we do intend to have it soon and we will update on the site as soon as it's done.

- [Do you accept orders by phone?](#)

Yes, we do accept orders by phone. Kindly reach out to us on: 9879010100

- [Do you have offline stores?](#)

Yes! We do have. But only in Surat, Gujarat for now!

- [I'd like to suggest some products. Who do I contact?](#)

If you are unable to find a product that you would like to shop for, please write to us at info@seewans.com and we will try our best to make the product available to you.

- [How & where I can give my feedback?](#)

We always welcome feedback, both positive and negative from all our customers. Please feel free to write to us at info@seewans.com and we will do our best to incorporate your suggestions into our system.

- [How does seewans.com protect my privacy?](#)

We are committed to protecting the privacy of all our users. Seewans.com will not give out your telephone number or e-mail address, except where needed to deliver a product or service your order. We will not give out your credit card number or any account information unless you authorize it, e.g., processing a credit card payment. In other words, we will not rent or sell your name, address, email address, credit card information or personal Detail to any third party without your permission. This information is collected primarily to ensure that we are able to fulfill your requirements and to deliver you a truly personalized shopping experience. However, we must cooperate fully, should a situation arise, where we are required by law or statutory obligation or legal process to provide information about a customer. If you have purchased from our store or subscribed to one of our newsletters, we may occasionally update you via e-mail of special new product arrivals, features or schemes on our site